Ting Common Roof

2022-2023

Annual General Meeting Report



www.thecommonroof.ca







JAMES THOMSON President and CEO, The Common Roof

BILL MACDONALD Board Chair, The Common Roof



On behalf of the New Path Foundation, now operating under our new name, The Common Roof, we would like to thank all of you for your ongoing support and partnership over this past year. Coming out of COVID and a return to a "new normal" has provided many opportunities and some challenges as we continue to strengthen our capacity to support our clients and community.

This past year saw the continuation of our updated strategic plan with a bit more emphasis on completing many of the foundational pieces of work introduced over the 2020-21 fiscal year including the rebranding and name change. As seen above, our new logo and branding are now in effect and reflected on our website and all social media platforms. The Common Roof as an operation name was determined to be the best fit for our organization as regardless of where we provide service, or connect to community, we work to build common ground for conversation and collaboration. This has been a founding principle of our organization since our inception so it's appropriate that our name now reflects what we have and continue to do each and every day.

As part of our strategic plan for this past year, we spent a considerable amount of time working through our newly established committees (Finance, Human Resources and Services) to review and update many of the processes and policies of the organization as well as respond to issues and opportunities that arose along the way. From job descriptions, human resource policy review, chart of account updates, service assessments, tenant and shared space agreement reviews, to name a few, a lot of work was done to ensure that we continue to be responsive and adaptive to changes and opportunities as they present themselves. All this work would not be possible without our Board and Staff Team who rolled up their collective sleeves and spent time working through many of the tasks mentioned above; whether it was via email, remote or in person, they were there to provide much-needed support and direction. Once again, we thank them all for their tremendous work over this past year and have our extreme gratitude and thanks. We would also like to thank our community stakeholders and Tenant organizations whose ongoing support and collaborative work has been invaluable and will continue to set a tone for ongoing growth and development for this upcoming year.

James and Bill

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Vision

Innovative approaches supporting compassionate communities leading to better futures.

Mission

The Common Roof seeks to lead in the development and empowerment of strong, compassionate social communities through innovative shared services.



Service Delivery

the common roof™ model

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As our primary service, the common roof[™] model continued to be a large part of our focus this past year. As Tenant organizations navigated hybrid/onsite work strategies and service delivery, we continued to work with them to ensure that their staff and clients were supported.





Shared Services

From a shared services standpoint, our Reception Services began to incorporate community animation as a way of engaging staff within the facilities and building on our common roof community. This was a welcome addition to the way that we create community and is helping to build a supportive and engaged environment.

Maintenance Services

Maintenance Services launched an updated online portal for Tenants to submit work requests resulting in better tracking and service time response, which was a key performance indicator for Tenant satisfaction. In addition, an ongoing review of our service and schedule timing (cleaning, maintenance, etc.) was undertaken to assess quality, responsiveness, and value. Some cleaning changes were made as a result of our findings to better respond to Tenant needs.

Community Benefit

One other highlight for this past year was the continued investigation into using our facilities and land to benefit the community as part of our move towards looking through the social purpose real estate lens. A Real Estate Working Group was established to help frame this approach and will be instrumental in providing guidance around key areas such as affordable and supportive housing and other ways we can use our facilities and properties to provide benefit to our community.

Resource Development



Glen Newby Scholarship Fund

During this year we saw the fourth iteration of the Glen Newby Scholarship Fund. This Fund was set up to provide funding support for youth in post-secondary or apprenticeship programs. Further, it honours and recognizes Glen Newby, the past CEO for New Path Youth and Family Services, for his tireless work and advocacy for children and youth mental health. Working in partnership with New Path Youth and Family Services, a scholarship review committee worked through the applications received and allocated \$5,000 in scholarship funding to three recipients in July 2023. This Fund will continue to be available for applications each year moving forward and will support Glen's legacy of investing in young people.

Resource Development Working Group

With the shift in branding and the move to end direct fundraising support for New Path Youth and Family Services announced last year, we began to investigate what our needs might be from a fundraising and resource development perspective. A Resource Development Working Group was established in early 2023 with the task of providing insight and direction in this area. With our focus now on social purpose real estate, community capacity building and social enterprise, much of this year will be spent on working through the key question: who or what do we need to raise funds for? With so many groups involved in fundraising initiatives, we will need to ensure that our approach is one that can truly resonate with donors and most importantly, support the work that we do.

Capacity Building

A strong foundation for innovation, growth, and development

We remain confident that we are on the right track with our strategies and are working towards building a strong foundation for continued innovation, growth, and development.

Highlights in this area included the engagement of Carters as our new legal firm to represent The Common Roof moving forward. To date, they have provided support with a review of some of our key documents including the Master Lease and Partnership Agreements. We are thrilled to have them onboard.

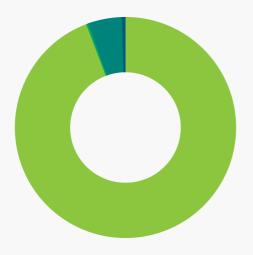
Information Services

Another item of note was the Information Services work accomplished this past year through our I/T consultant. We were able to work towards the development of our own internal network for The Common Roof and migrate away from the New Path and Catulpa I/T network (NPACIT) which we had been using since our first common roof location was opened in Barrie in 2006. A big thank you to NPACIT for supporting us all this time. This move to our own network will allow us to bring all our operational needs - internet, facility service hardware and workflow software - into one domain with a focus on cloud-based systems. Work on this migration will continue into the 2023-24 fiscal year but as the time of this report, both the Barrie and Orillia Common Roof locations were complete.

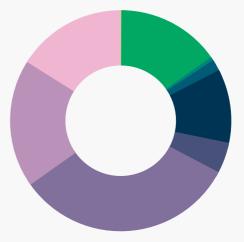


Revenues and Expenditures

REVENUES



EXPENDITURES



Rental Income and Cost Recoveries \$1,736,010
Donations and Fundraising \$6,054
Amortization of Deferred Contributions Related to Capital Assets\$90,427
Interest Income \$10,007
TOTAL\$1,842,498

Advertising & Promotion \$2,141
Amortization of Capital Assets \$276,139
Grants \$9,000
Insurance \$29,209
Interest on Long-Term Debt \$190,522
Offices Expenses \$79,397
Salaries, Benefits, Sub-Contracts, Professional Fees and Travel\$572,850
Property Taxes, Rental and Utilities. \$330,940
Repairs and Maintenance\$246,391
TOTAL \$1,736,585

Our Board and Partners

Bill Macdonald, Board Chair

Paul Pratt, Treasurer

Bill Forster, Director

Joe Johnson, Director

Sharon Knoblauch, Director

Betty Ann Lewis, Director

Lisa Mckee, Director

Lauren McNair, Director

Champagne Thomson, Director











Thank you for your continued support!

The Common Roof

Email: info@thecommonroof.ca

thecommonroof.ca

<u>@newpathfoundation</u>

Phone: 705-733-2654 Registered Charity: BN: 892507161RR0001

@TheCommonRoof