

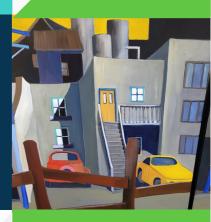
# Annual Tenant Report

2023

















## **About Us**

the common roof™ is a collaborative, community-based social enterprise where not-for-profits come together, in a common space, to best serve the over 10,000 clients they see collectively every year. We work with these partners and our supporters to build stronger, more resilient communities.

Innovative approaches.
Supporting compassionate communities.
Leading to better futures.

## **1-2** About the respondants

All partner and tenant staff were sent a tenant satisfaction survey to determine what is going well at the common  $\text{roof}^{\text{\tiny{M}}}$  locations and what could be improved.

### 3 How satisfied staff are

Staff working at the common  $roof^{\mathsf{TM}}$  locations were asked how satisfied they were with various aspects of their location.

## 4-5 What else we could do

Staff working at the common  $roof^{m}$  locations were asked what other services they might be interested in to support their work.

# **6-7** Quality of interactions

Tenants and partners were asked to guage the quality of their interactions at the common roof $^{\text{TM}}$ .

## 8 Let's connect

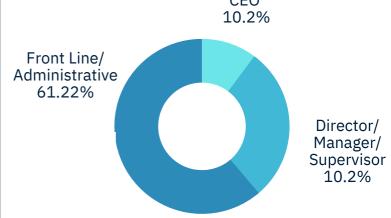
Please reach out if you have any questions about the common  $roof^{TM}$  or about this annual tenant report.





# Survey Respondants were asked:

# THEIR ORGANIZATION **CEO** 10.2%

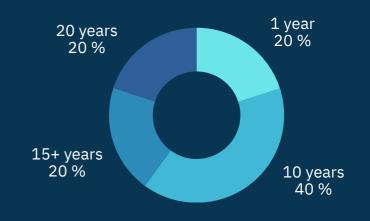


**ABOUT THEIR ROLE AT** 

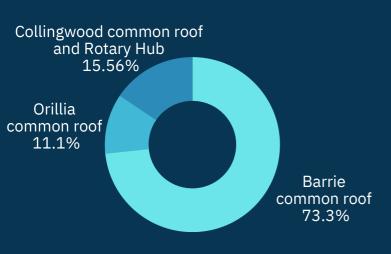
WHETHER THEIR **ORGANIZATION IS A PARTNER OR TENANT AT** THE COMMON ROOF™



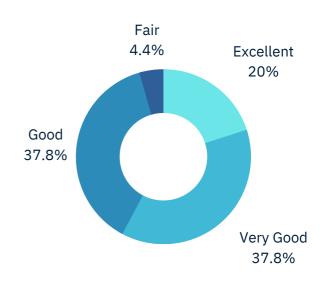
**HOW LONG THEIR ORGANIZATION HAS BEEN LOCATED AT** THE COMMON ROOF™



TO SELECT THE COMMON **ROOF™ LOCATION WHERE** THEY PRIMARILY WORK

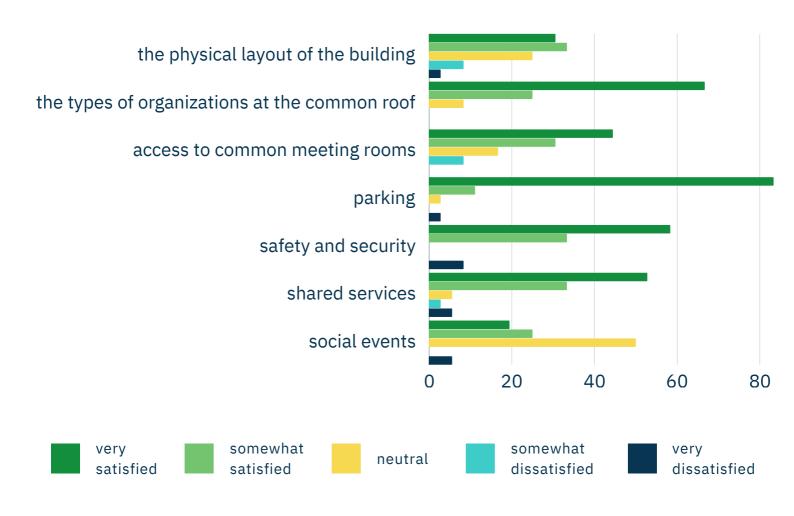


TO RATE THIS **COMMON ROOF™ LOCATION** 





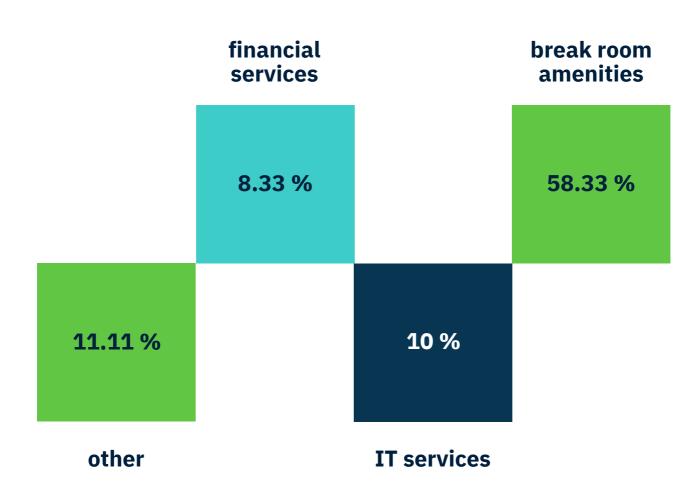
# Organizations at the common roof™ were asked how satisfied they were with:





Staff working at the common roof™ were asked

# what other services they would like to explore:



### other (please specify)

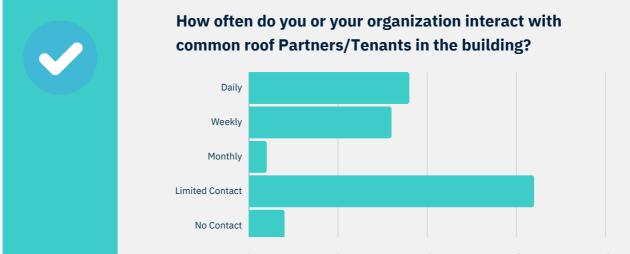
- organization information sessions
- laundromat/clothing for clients who are marginalized
- vending machine with healthy choices
- more opportunities to connect

As a growing organization, the needs going forward may be different than our needs in the past. We need to evaluate our space and ensure we are optimizing our usage while getting value for the cost

#### Tenants and Partners were asked

# about their Interactions at the common roof™:







### Tenants and Partners were asked

# how they would rate the quality of interactions with:



Response percentages of survey participants taken from the 2023 common roof Partner/Tenant Survey



# Get In Touch

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Registered Charity: BN: 892507161RR0001





